

Task 6: Dealing With a Difficult Situation



You hired a moving company to move your apartment. The moving company told you that it will cost you \$150. After the move finished, the movers told you that it would cost \$250. You think you shouldn't pay the extra money.

Choose ONE:

EITHER

Talk to the movers. Tell them why you will not pay the extra amount.

OR

Call the company owner. Tell him why you cannot pay the extra amount.

Preparation Time: 60 seconds. **Recording Time:** 60 seconds.

Notes: